# Blue Crane Route Municipality (EC102)



Final Service Delivery Budget Implementation Plan (SDBIP) 2015/2016 June 2015

#### Contents

1. INTRODUCTION	3
1.1 Legislative requirements	3
2. BCRM PRIORITY AREAS AND OBJECTIVES	∠
3. SDBIP UTILITY AND SERVICE DELIVERY TARGETS	{
ANNEXURE A	
ANNEXURE B	
ANNEXURE C	
ANNEXURE D	
Bibliography	
D1U11U &1 UU11 Y	74

### ACRONYMS

**BCRM**- Blue Crane Route Municipality

**BCDA-** Blue Crane Development Agency

**CAPEX-** Capital Expenditure

**CDM**- Cacadu District Municipality

**DEDEA-** Department of Economic Development and Environmental Affairs

**DH-** Department of Health

**DHS**- Department of Human Settlements

**DLGTA-** Department of Local Government & Traditional Affairs

DLRRD- Department of Land Reform & Rural Development

DSRAC- Department of Sports, Recreation, Arts & Culture

**DT**- Department of Transport

**DWAF-** Department of Water Affairs and Forestry

**GAMAP-**Generally Accepted Municipal Accounting Principles

**GRAP**-Generally Recognized Accounting Practice

IDP- Integrated Development Plan

MFMA- Municipal Finance Management Act

MIG- Municipal Infrastructure Grant

**OPEX-** Operational Expenditure

**SDBIP-** Service Delivery Budget Implementation Plan

**SETAS-** Skills Education Training Authorities

#### 1. INTRODUCTION

The strategic direction of Blue Crane Route Municipality (BCRM) is clearly identified in its Reviewed Integrated Development Plan (IDP) 2015/16. The five year IDP was prepared for the period of 2012 - 2017 during the 2011/12 financial year in consultation with various stakeholders as required by section 34 of the Municipal Systems Act and has been reviewed annually informing operational planning at BCRM.

The development of the Service Delivery and Budget Implementation Plan (SDBIP) is required by section 53 (1) (c) of the Municipal Finance Management Act. The SDBIP gives expression to the developmental and service objectives of the municipality, in quantifiable terms, for the financial period from 1 July 2015 to 30 June 2016. The SDBIP includes key service delivery targets and performance indicators for each quarter. Each target is aligned to a Priority Area identified in the IDP and the responsibility is placed directly to a municipal department and/or senior manager, enhancing accountability and transparency of local government towards effective service delivery. Monitoring of these targets is central to the entrenchment of a performance management system and contributes towards the monitoring of municipal finances.

The SDBIP is an operational tool that enables key stakeholders in local government to monitor municipal performance. The Municipal Manager may use the SDBIP to monitor the performance of senior managers, while the Mayor may use the SDBIP as a basis for monitoring the Municipal Manager. Ultimately, the top layer of the SDBIP should be a published document available to the community to enable broader monitoring of the municipal performance towards service delivery outputs and outcomes identified in the SDBIP.

The annual creation and publication of SDBIPs represent progress towards the realization of Section 152(a) of the Constitution of the Republic of South Africa, increasing democratic and accountable local government. The SDBIP is essentially a "contract" between administration, council and the community expressing the developmental goals and objectives in terms of quarterly output and outcome targets to be met by the municipal administration over the next financial year. It provides the basis for measuring municipal performance and ensuring that municipal budget expenditure is clearly linked to service delivery achievement.

#### 1.1 Legislative requirements

The Municipal Finance Management Act of 2003 (MFMA) and National Treasury MFMA Circular No. 13 requires municipalities to prepare a SDBIP indicating how the strategic objectives of the IDP and Council will be implemented with the approved budget. The SDBIP does not require Council approval, but should be approved by the Mayor within 28 days of the approval of the annual budget according to Section 53. (1)(c)(ii) of the MFMA. The municipality is then expected to publish the top layer of the SDBIP within 14 days after its approval by the mayor. Performance agreements of the municipal

2013/2010 Piliai SDDII

manager, senior managers, and any other category of designated official cascaded from the SDBIP are also expected to be made public within 14 days.

According to National Treasury MFMA Circular No. 13, the top layer of the SDBIP, required for publishing, is expected to include the **following five necessary components:** 

- 1. Monthly projects of revenue to be collected for each source. (Annexure A)
- 2. Monthly projects of expenditure (operating and capital) and revenue for each vote.

  (Annexure B)
- Quarterly projections of service delivery targets and performance indicators.(Annexure C)
- 4. Ward information for expenditure and service delivery, incorporated with components 3 and 4. (Annexure C)
- **5.** Detailed capital works plan broken down by ward over three years. (Annexure D)

#### 2. BCRM PRIORITY AREAS AND OBJECTIVES

The BCRM IDP identifies five priority areas: Municipal Transformation & Institutional Development; Basic Service Delivery & Infrastructure Development; Local Economic Development; Municipal Financial Viability; Good Governance and Public Participation. These priorities are cascaded down to, and across, four BCRM line departments: Technical Services; Community Services; Financial Services; Corporate Services; and coordinated by the Municipal Manager's Office. Operational responsibility for the achievement of service delivery targets under these development objectives falls within these departments with individuals or responsible positions identified clearly in the SDBIP.

BCRM Priority Areas and Strategic / Measurable Objectives are as follows:

#### Priority Area 1: Municipal Transformation

#### and Institutional Development

- 1. To ensure that the municipality execute its legal mandate by 2017
- 2. Strengthening of oversight responsibilities by 2017
- 3. To ensure creation and maintenance of a harmonious and conducive work environment by 2017
- 4. To ensure an improved and institutionalised Occupational Health and Safety by 2017
- 5. To ensure efficient, effective and compliant safeguarding of municipal records by 2017
- 6. To ensure efficient, effective and compliant municipal facilities by 2017
- 7. Facilitate provision of decent, sustainable and equitable human settlements through effective and efficient housing management processes by 2017.
- 8. To ensure the effectiveness and efficiency of Ward Committee Structures by 2017
- 9. To ensure a standardised departmental operation by 2017.

#### Priority Area 2: Basic Service Delivery and

#### <u>Infrastructure Development</u>

- To ensure efficient, economical and quality provision of water and sewer Services by 2017 and beyond.
- 2. To strive for reduction on household poverty by 2017 and beyond
- 3. Ensure uninterrupted electricity supply by 2017 and beyond
- To ensure that communities have access to well established social amenities by 2017 and beyond
- 5. To ensure improved drinking water quality and sustainable water resources by 2017 and beyond.
- 6. To ensure efficient ,economical and quality sustainable roads and stormwater infrastructure by 2017 and beyond.
- 7. To ensure a well maintained clean and healthy environment by 2017 and beyond.
- 8. To ensure a well maintained social amenities.
- 9. To ensure a healthy environment to improve human health by 2017 and beyond.
- 10. To ensure a well maintained environment compliance with the environmental laws by 2017.
- 11. To ensure that all road users comply with the roads and traffic laws by 2017 and beyond.
- 12. To ensure that animals are kept away from the public roads and private properties to ensure safety of road users and private properties by 2017 and beyond.
- 13. To ensure prevention of fire and management of fire incidence to promote safety of the environment ,property and humans by 2017.
- 14. To promote a culture of learning amongst the communities of BCRM by 2017 and beyond.

#### Priority Area 3: Local Economic Development (LED)

- 1. Promote local economic development and job creation by 2017
- 2. To ensure advancement of business opportunities in BCRM region to improve the local economy by 2017.
- 3. To sustain and grow a vibrant agricultural sector by 2017 and beyond
- 4. To facilitate the mainstreaming of Small, Medium and Micro Enterprises (SMMEs) businesses into the formal economy by 2017 and beyond
- 5. To ensure sustainable and growing vibrant local tourism sector by 2017 and beyond

- 6. To positively contribute towards the up skilling of the local learners and thereby improving their access to tertiary education.
- 7. To ensure advancement of business opportunities in the BCRM region to improve the local economy by 2017
- 8. To facilitate establishment of industrial area to attract new investment to the BCRM region by 2017 and beyond.
- 9. To ensure local beneficiation from local economic development initiatives by 2017 and beyond
- 10. To maximise utilisation of natural local resources to grow a local green economy by 2017 and beyond
- 11. To facilitate the creation of a foundation for a new aerospace industry for the SA by 2017

#### Priority Area 4: Municipal Financial Viability

- 1. To ensure efficient, effective and compliant safeguarding of municipal records by 2017 and beyond.
- 2. To ensure compliant and effective Asset and Fleet Management by 2017.
- 3. To improve the municipality's revenue base to 80% by 2017
- 4. To ensure effective, efficient, economical and compliant SCM processes by 2017
- 5. To ensure effective implementation of internal controls by 2017.
- 6. To achieve unqualified Audit Opinion without matters by 2017
- 7. To develop credible Annual Financial Statements and Annual Report that is compliant with the legislation by 2017.
- 8. To ensure an improved provision of basic services to communities by 2017.
- 9. To ensure effective implementation of internal controls by 2017

#### Priority Area 5: Good Governance & Public Participation

- 1. To ensure efficient, effective and compliant safeguarding of municipal records by 2017 and beyond
- 2. To ensure effective Audit function and an improved compliance and clean administration by 2017
- 3. To ensure effective implementation of the Fraud Prevention and Anti-Corruption policy by 2017.
- 4. To ensure development of a credible Integrated Development Planning (IDP) ,implementation , monitoring, reporting and evaluation in order to inculcate and maintain an institutional performance driven culture by 2017
- 5. To ensure well-co-ordinated communication within and across the municipality by 2017

- ${\bf 6.} \quad \text{Ensure effective, efficient and compliant public participation by {\bf 2017} \ and \ beyond$
- 7. To ensure a reliable, efficient and effective ICT function by 2017 and beyond
- 8. To ensure a reliable efficient ,efficient and effective ICT systems for communication by 2017 and beyond
- 9. To ensure a functional and effective Customer Care Management by 2017
- 10. To ensure mainstreaming of Special Programmes in the institution by 2017

#### 3. SDBIP UTILITY AND SERVICE DELIVERY TARGETS

Whereas the IDP is the product of consultation to identify community needs and formulate municipal development objectives, the SDBIP provides a tangible municipal response to the broader BCRM community that clearly identifies what the municipality measurably seeks to achieve and how much money it plans to spend in order to do so. Reported progress on the SDBIP should also inform the annual review of the IDP. The SDBIP and IDP are therefore complimentary documents, and their credibility is determined by the extent to which they reflect the realities and issues faced by citizens of BCRM on the ground. If one document is not effectively utilized or representative of the interests of all BCRM citizens, it will impair the annual revision of the other.

The SDBIP is required to include quarterly and annual targets for key service delivery areas identified in the IDP, as well as financial allocations towards the achievement of these targets. Measurable service delivery targets derived from the IDP are expressed in terms of clear performance indicators in the BCRM SDBIP. In some instances, singular outputs are identified as annual targets, making quarterly measurements challenged. In these instances, tangible milestones reflecting process outcomes that contribute towards a broader service delivery output are included to enhance the utility of the document for all stakeholders, even if not technically ideal. In all other instances, quantifiable quarterly targets towards the achievement of annual service delivery targets are provided.

It is envisioned that the community and various municipal stakeholders will become familiar with the SDBIP, monitor the achievement of these targets and support municipal performance. Municipal stakeholders will find the SDBIP useful when reviewing quarterly reports and comparing actual progress made on the reported indicators. Communities are encouraged to become informed as well as make use of the SDBIP during the annual IDP consultative process. The SDBIP serves as a key mechanism by which the citizens of BCRM can monitor the progress made in service delivery. The SDBIP is most useful as an implementation and monitoring tool when it is reported on and utilized for evidence-based decision-making towards the formulation of new development objectives in the future.

#### **ANNEXURE A**

			MONTH	ILY PROJECT	TIONS OF OP	ERATIONAL E	XPENITURE	BY VOTE					
Operational Expenditure By Vote	July	August	September	October	November	December	January	February	March	April	May	June	Total 2015/16 Budget
Vote 1 - MAYORAL EXECUTIVE	26 161	26 161	26 161	26 161	26 161	26 161	26 161	26 161	26 161	26 161	26 161	26 159	313 930
Vote 2 - MUNICIPAL COUNCIL	443 436	443 436	443 436	443 436	443 436	443 436	443 436	443 436	443 436	443 436	443 436	443 434	5 321 230
Vote 3 - ACCOUNTING OFFICER	672 132	672 132	672 132	672 132	672 132	672 132	672 132	672 132	672 132	672 132	672 132	672 128	8 065 580
Vote 4 - BUDGET & TREASURY	2 195 205	2 195 205	2 195 205	2 195 205	2 195 205	2 195 205	2 195 205	2 195 205	2 195 205	2 195 205	2 195 205	2 195 205	26 342 460
Vote 5 - TECHNICAL SERVICES	11 930 757	11 930 757	11 930 757	11 930 757	11 930 757	11 930 757	11 930 757	11 930 757	11 930 757	11 930 757	11 930 757	11 930 753	143 169 080
Vote 6 - COMMUNITY, SAFETY &													
SOCIAL SERVICES	2 730 923	2 730 923	2 730 923	2 730 923	2 730 923	2 730 923	2 730 923	2 730 923	2 730 923	2 730 923	2 730 923	2 730 927	32 771 080
Vote 7 - CORPORATE SERVICES	529 452	529 452	529 452	529 452	529 452	529 452	529 452	529 452	529 452	529 452	529 452	529 448	6 353 420
TOTAL	18 528 066	18 528 066	18 528 066	18 528 066	18 528 066	18 528 066	18 528 066	18 528 066	18 528 066	18 528 066	18 528 066	18 528 054	222 336 780

#### ANNEXURE B

			MON	THLY PROJE	CTIONS OF (	APITAL EXP	ENITURE BY	VOTE					
Capital Expenditure By Vote	July	August	September	October	November	December	January	February	March	April	May	June	Total 2015/16 Budget
Vote 1 - MAYORAL EXECUTIVE												-	-
Vote 2 - MUNICIPAL COUNCIL												-	-
Vote 3 - ACCOUNTING OFFICER	75 833	75 833	75 833	75 833	75 833	75 833	75 833	75 833	75 833	75 833	75 833	75 833	910 000
Vote 4 - BUDGET & TREASURY	44 167	44 167	44 167	44 167	44 167	44 167	44 167	44 167	44 167	44 167	44 167	44 167	530 000
Vote 5 - TECHNICAL SERVICES	9 051 916	1 051 916	1 051 916	1 051 916	1 051 916	1 051 916	1 051 916	1 051 916	1 051 916	1 051 916	1 051 916	1 051 824	20 622 900
Vote 6 - COMMUNITY, SAFETY & SOCIAL SERVICES	210 833	210 833	210 833	210 833	210 833	210 833	210 833	210 833	210 833	210 833	210 833	210 833	2 530 000
Vote 7 - CORPORATE SERVICES	62 500	62 500	62 500	62 500	62 500	62 500	62 500	62 500	62 500	62 500	62 500	62 500	750 000
TOTAL	9 445 249	1 445 249	1 445 249	1 445 249	1 445 249	1 445 249	1 445 249	1 445 249	1 445 249	1 445 249	1 445 249	1 445 157	25 342 900

#### **ANNEXURE C**

											-	2015/2016 FINA	-						
												NAL DEVELOP							
Priority Area	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency	_	Vote No.	Baseline	Q1 Deliverab le target		Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
Legal services	To ensure that the municipality execute its legal mandate by 2017	implementin g a municipal legal services strategy	No of reports submitted on implementati on of Municipal Legal Services Strategy	Implementati on of Municipal Legal Services Strategy	Report to Council	OPEX	N/A part of staff duties	0	Submit report on the Implement ation of Legal Services Strategy	Report submitted to Council	Submit report on the Implementation of Legal Services Strategy	Report submitted to Council	Submit report on the Implementation of Legal Services Strategy	Report submitted to Council	Submit report on the Implementatio n of Legal Services Strategy	submitted to	4 reports submitted to Council	Director Corporate Services	1
Council oversight	g of oversight responsibiliti es by 2017	capacitating	building	Conduct capacity building initiatives	Report and attendance register	OPEX - R20,000	1 74 318	0	1. Circulate Skills Audit Questionn aire 2. Embark on SCM process	the distribution list and acknowledg ement	a) Collect Skills Audit Questionnaire b) Finalise SCM process and appoint service provider	Organisational Skills Profile     Appointment letter for service provider	n/a	n/a	Implement capacity building initiative for council members on adherence to council Rules of order, system of delegations and roles and responsibility	Attendance register and Minutes	1 Capacity building initiative	Director Corporate Services	2
		monitoring implementati	reports on implementati	Submit reports on implementati on of Council resolutions	Report to Council	OPEX	N/A part of staff duties	4 reports		implementati on of Council Resolution and Council	Submission of report to council on the implementation of Q2 council resolutions	Report on implementation of Council Resolution and Council Resolution	Submission of report to council on the implementaiton of Q3 council resolutions	Report on implementation of Council Resolution and Council Resolution	Submission of report to council on the implementation of Q4 council resolutions	implementation	4 reports submitted to council	Director Corporate Services	3

	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency		Vote No.	Baseline	Q1 Deliverab le target	Q1 Evidence	Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
Human Resource Management	creation and maintenance of a	By promoting sound labour relations	Number of sessions conducted for promoting organisation al code of conduct	Conduct session for promoting organization al code of conduct	Report to Council	OPEX	N/A part of staff duties	0	Conduct 1 session	Attendance register and Minutes	Conduct 1 session	Attendance register and Minutes	Conduct 1 session	Attendance register and Minutes	Conduct 1 session	Attendance register and Minutes	4 sessions	Director Corporate Services	4
			Number of Employees signing organisation al code of conduct annually	Signing of organisation al code of conduct annually by Employees	Report to Council	OPEX	N/A part of staff duties	310 employee s	78 employees signing code of conduct	Signed code of conduct	78 employees signing code of conduct	Signed code of conduct	78 employees signing code of conduct	Signed code of conduct	78 employees signing code of conduct	Signed code of conduct	310 employees sign code of conduct	Director Corporate Services	5
			Number of capacity building initiatives for managers, supervisors and union representatives on disciplinary procedures	managers, supervisors and union	Report to corporate services	OPEX	N/A part of staff duties	1 session	Embark on SCM processes	the specification	Finalise SCM process and appoint service provider	Appointment letter for service provider	n/a	n/a	Implement capacity building initiative for council members on adherence to council Rules of order, system of delegations and roles and responsibility	Attendance register and minutes	1 Capacity building initiative for managers, supervisors and union representati ves on disciplinary procedures	Director Corporate Services	6
		By implementin g Human Resource managemen t Policies	no of reports submitted to council	Implement Human Resource managemen t Policies	Report to council	OPEX	N/A part of staff duties	27 HR policies	Submit report on the Implement ation of HR Policies	Report on the implementati on and Council Resolution	Submit report on the Implementation of HR Policies	Report on the implementation and Council Resolution	Submit report on the Implementation of HR Policies	Report on the implementation and Council Resolution	Submit report on the Implementatio n of HR Policies	Report on the implementation and Council Resolution	4 reports submitted to council	Director Corporate Services	7
		By reviewing Human Resource managemen t Policies	no of policies reviewed	Review Human Resource managemen t Policies	Report to council	OPEX	N/A part of staff duties	27 HR policies	n/a	n/a	Identify policies to be reviewed and Consult internal stakeholders (LLF)	Report on the list of policies identified and comments from internal stakeholders (LLF)	Conduct workshop on the reviewed policies	Draft Reviewed Policies, Attendance register and the Minutes of the workshop	Submit to Council for approval	Council Resolution adopting the Policies	Review 14 I	Director Corporate Services	8

Priority Area	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency		Vote No.	Baseline	Q1 Deliverab le target		Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
		,	no of JD's developed	Develop JD's		OPEX - R450,000	1 47 387	0	Conduct departmen tal workstudy	conducted	Development of Job Descriptions	Progress report on designing of JD's	Development of Job Descriptions	Progress report on designing of JD's		development and Council Resolution	Develop Job description for all 310 positions in the organogram	Director Corporate Services	9
			no of vacant and budgeted posts filled	Fill all vacant posts	- 1	OPEX	N/A part of staff duties & Staff Budget	310 positions	n/a	n/a	Advertise vacant posts and Drafting of the master list and the shortlisting process	Copy of the advertisement Minutes and attendance register	Interviews and reference checking	Minutes and attendance register	Commencem ent of duty	Appointment letter	Fill 11 vacant and budgeted posts	Director Corporate Services	10
		implementin g WSP	Number of employees trained per Workplace Skills Plan	Implement WSP	Reports generated	OPEX	N/A part of staff duties & Training Budget in various depts.	50 employee s trained	Train 10 employees	Attendance register	Train 10 employees	Attendance register	Train 20 employees	Attendance register	Train 20 employees	Attendance register	Train 60 employees	Director Corporate Services	11
		0	no of Employee Wellness Program Implemented	Implement Integrated Employee Wellness Program	Report to corporate services	OPEX	N/A part of staff duties	1 employee wellness program implement ed	n/a		Implement 1 Employee Wellness Programs	Attendance register and Minutes	n/a	n/a	Implement 1 Employee Wellness Programs	Minutes	Implement 2 Employee Wellness Programs	Director Corporate Services	12

Priority Area	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency	Budget & Source	Vote No.	Baseline	Q1 Deliverab le target	Q1 Evidence	Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
Organisational Health and Safety	an improved and Institutionalis ed Occupationa	By implementin g Occupationa I Health and Safety policy implemented	No of OHS programs Implemented	Implement Human Resource managemen t Policies	Reports to Council	OPEX	N/A part of staff duties	0	n/a	n/a	Implement 1 OHS programs	Attendance register and Minutes	Implement OHS 1 programs	Attendance register and Minutes	Implement 1 OHS programs	Attendance register and Minutes	Implement 3 programmes per annum		13
Archives and records management	To ensure efficient, effective and compliant safeguardin g of municipal records by 2017	By Developing Integrated Record Managemen t System and archiving services	Developed Integrated Record Managemen t strategy	Develop Integrated Record Managemen t strategy	Reports to Council	OPEX	N/A part of staff duties	0	Conduct Audit of Registry Functions	Report on Registry Functions	Develop Draft Intergrated Record Managenemt Strategy	Draft Intergrated Record Management Strategy	Consultation with internal stakeholders	Report and attendance register	Submit to Council for approval	Council resolution	Develop Integrated Record Managemen t strategy	Director Corporate Services	14
Municipal Facilities	To ensure efficient, effective and compliant municipal facilities by 2017	By developing policy on the maintenance of municipal facilities		Develop maintenance policy	Report to corporate services	OPEX	N/A part of staff duties	0	Conduct audit of municipal properties	Report on outcomes of the audit	Develop draft Maintenance policy	draft Maintenance policy	Consultation with internal stakeholders	Report and attendance register	Submit to Council for approval	Council resolution	Develop a maintenance policy	Director Corporate Services	15
Human Settlement s	Facilitate provision of decent, sustainable and equitable human settlement through effective and efficient housing managemen t processes by 2017	housing developmen t initiatives	No of housing developmen t initiatives facilitated	Facilitate provision of housing developmen t initiatives	Submission of report to the Standing Committee and attendance register	OPEX	N/A part of staff duties	3	Develop Implement aion Plan	Copy of the Implementati on Plan signed by the Director	Facilitate 1 Housing Development Initiative	Attendance register minutes	Facilitate 1 Housing Developmnet Initiative	Attendance register minutes	Facilitate 1 Housing Developmet Initiative	Attendance register minutes	Facilitate 3 initiatives	Director Corporate Services	16

Priority Area	Strategic	Strategy	Indicator	Activity /	Measureme	Budget &	Vote No.	Baseline	Q1	Q1	Q2	Q2 Evidence	Q3 Deliverable	Q3 Evidence	Q4	Q4 Evidence	Annual	Custodian	No of KPI
	Plan			Project	nt Source	Source			Deliverab	Evidence	Deliverable		target		Deliverable		Target		
	Objective				and				le target		target				target				
					Frequency														
										_									
Ward Committee		By facilitating		Facilitate	Attendance	OPEX	N/A part of	0	Conduct	Report on	Implement	Report on	Implement	Report on	Implement	Report on	Facilitate 1	Director	17
Support	effectiveness			capacity	register		staff duties		Audit of	the ward	recommendatio	implementation	recommendations	implementation	recommendat	implementation	. ,	Corporate	
	of ward	of ward	facilitated;	building					Ward	committee	ns of the audit		of the audit		ions of the		building	Services	
	committee	committee		initiative per					Committee	functionality	exercise		exercise		audit		initiative per		
	structures	structures		annum					Functionali						exercise		annum		
	by 2017								ty										
Administration	To ensure a	Ву	Developed	Develop	Developed	OPEX	N/A part of	0	Conduct	Report on	Develop draft	Draft HR and	Circulate draft copy	Draft procedure	Submit final	Council	2 procedure	Director	18
	standardise	Developing	operational	operational	Operational		staff duties		analysis of	outcomes of	HR and Admin	Admin	for inputs	manuals with	draft copy for	Resolution	manuals (	Corporate	
	departmenta	and	procedure	procedure	procedure				departmen	analysis	procedure	procedure		inputs	Council		HR and	Services	
	I operation	implementin	manual	manual	manual				tal		Manuals	Manuals			Approval		Admin )		
	by 2017	g							operations										
		operational																	
		procedure																	
		manuals																	

					BCRM	SERVICE DE	LIVERY AND	BUDGET IN	IPLEMENTAT	TON PLAN 2	2015/2016 FI	- NANCIAL YE	AR					
						KPA 2 :	SERVICE	ELIVERY AN	ID INFRASTE	RUCTURE DI	EVELOPMEN	Т						
	Strategic Plan Objective	Strategy		Activity / Project	Measuremen t Source and Frequency	Source			Deliverable target	Evidence	Q2 Deliverable target		Q3 Deliverable target		Deliverable target	Q4 Evidence	Annual Target	Custodian
		By upgrading waste water treatment works in Somerset East,	% of waste water treatment works in Somerset East upgraded	Upgrade Somerset East waste water treatment	Quartely reports	CAPEX	5 053 018 1	Existing WWTW in Somerset East		Progess Report (with Exenditure and photos)	2%	Progess Report (with Exenditure and photos)	n/a	n/a	n/a	n/a	Upgrade WWTW in Somerset East (phase 1)	Director Technical Services
Water and Sanitation	To ensure	Cookhouse and Pearston	Number of business plans developed to source funds	Develop business plan to source funds	Quartely reports		N/A part of staff duties	Existing WWTW in Cookhouse and Pearston	n/a	n/a	n/a	n/a	plan for cookhouse and Pearston	Copy of developed Business Plans	n/a		Develop business plans to source funds for Cookhouse and Pearston. (WWTW)	Director Technical Services
		By upgrading the Community Water infrastructur e in Pearston	% of Community Water Supply in Pearston Upgraded	upgrading the Community Water infrastructur e in Pearston		CAPEX - R2,880,000	5 052 025 1	Water leak srepairs and meter installation		Progess Report (with Exenditure and photos)	40%	Progess Report (with Exenditure and photos)	30%	Progess Report (with Exenditure and photos)	20%	Exenditure	Upgrade Community Water Supply in Pearston (phase 1)	Director Technical Services
Job	To strive for	By creating jobs through EPWP and CWP	No of jobs created	Job creation through EPWP	Quartely reports	OPEX - R1,000,000	1 55 369	300	150	Progess Report	150	Progess Report	100	Progess Report	100	Progess Report	650 Work Opportunitie s	Director Technical Services
Creation - EPWP and CWP	and beyond	By strengthenin g functionality of EPWP steering committee	no of sessions held	Strengthen functionality of EPWP steering committee	Quartely reports	OPEX	N/A part of staff duties	Terms of Reference	1 session	Progess Report	1 Session	Progess Report	1 Session	Progess Report	1 Session	Progess Report	4 sessions	Director Technical Services

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	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency		Vote No.		Q1 Deliverab le target	Evidence	Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target		Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
Ward Committee	Ensure	By facilitating	No of	Facilitate	Attendance	OPEX	N/A part of	0	Conduct	Report on	Implement	Report on	Implement	Report on	Implement	Report on	Facilitate 1	Director	17
Support	effectiveness	capacitation	capacitation	capacity	register		staff duties		Audit of	the ward	recommendatio	implementation	recommendations	implementation	recommendat	implementation	capacity	Corporate	
	of ward	of ward	facilitated;	building					Ward	committee	ns of the audit		of the audit		ions of the		building	Services	
	committee	committee		initiative per					Committee	functionality	exercise		exercise		audit		initiative per		
		structures		annum					Functionali						exercise		annum		
	by 2017								ty										
Administration	To ensure a	By	Developed	Develop	Developed	OPEX	N/A part of	0	Conduct	Report on	Develop draft	Draft HR and	Circulate draft copy	Draft procedure	Submit final	Council	2 procedure	Director	18
	standardise	,		operational	Operational		staff duties		analysis of		HR and Admin	Admin	for inputs	•	draft copy for	Resolution		Corporate	
	departmenta	and	procedure	procedure	procedure				departmen	analysis	procedure	procedure		inputs	Council		HR and	Services	
	I operation	implementin	manual	manual	manual				tal		Manuals	Manuals			Approval		Admin )		
	by 2017	g							operations										
		operational																	
		procedure																	
		manuals																	

BCRM SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2015/2016 FINANCIAL YEAR KPA 2 : SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT Strategic Plan Activity / Measuremen Budget & Vote No. Baseline Q3 Priority Strategy Indicator Q2 Annual Custodian Objective t Source and Source Deliverable Evidence Deliverable Evidence Deliverable Evidence Deliverable Evidence Project Target Frequency target target target target 15% 35% Progess 20% % of Refurbish Quartely Existing **Progess** 30% Progess Progess Refurbish Director refurbishing Somerset Somerset reports Main Report (with Report (with Report (with Report (with Somerset Technical Somerset east East Feeder Exenditure Exenditure Exenditure Exenditure East Services East Substation Substation and photos) and photos) and photos) and photos) Substation Substation Refurbished Electricity 30% Progess CAPEX -5 051 026 1 20% Progess 20% Progess 30% Progess % of rural Upgrade the Quartely Existing Upgrade Director supply Upgrading network Rural reports R350.000 Rural Report (with Report (with Report (with Report (with Rural Technical Exenditure the Rural upgraded Network Network Exenditure Exenditure Exenditure Network Services Network and photos) and photos) and photos) and photos) To ensure uninterrupted electricity supply by 2017 and beyond **OPEX** N/A part of Developed Developing Quartely None n/a n/a n/a Develop Draft Submit Draft Council Develop Director staff duties Strategy developing alternative reports draft Alternative Resolution Alternative Technical Energy Alternative Alternative and inputs Energy Services energy Energy Strategy to Alternative strategy Energy Strategy Energy Strategy Strategy council for and Consult Strategy approval internal stakeholders for inputs CAPEX -5 056 030 15% 35% Progess 30% Progess 20% Progess % of sports Upgrade Quartely Progess Upgrade 2 Director R2,000,000 (Pearston) Report (with Report (with Report (with Report (with Sportsfield in Technical upgrading facilities Sports reports BCRM Sports upgraded facilities (Pearston) Exenditure Exenditure Exenditure Exenditure Services facilities and R2,000,000 5 056 025 1 and photos) and photos) and photos) and photos) (Cookhouse (Cookhouse To ensure that communities CAPEX -5 056 0111 15% 35% Progess 30% Progess 20% % of parks Upgrade Quartely Progess Progess upgrade 1 Director have access to R500,000 Report (with upgraded parks reports Report (with Report (with Report (with park Technical Social well established (unspent Exenditure Exenditure Exenditure Exenditure Services Facilities social amenities 2014/15) and photos) and photos) and photos) and photos) by 2017 and beyond


	Strategic Plan Objective		Indicator	Project	Measuremen t Source and Frequency	Source	Vote No.		Q1 Deliverable target		Q2 Deliverable target		Deliverable target		Q4 Deliverable target		Annual Target		KPI NO
		By developing water safety plan	Water safety	Develop water safety plan	Quartely reports	OPEX	N/A part of staff duties	0	n/a	n/a	n/a	n/a	n/a	n/a	Develop 1 Water Safety Plan	Water Safety Plan	Water Safety	Director Technical Services	29
Resource Manageme nt	To ensure improved drinking water quality and sustainable water resources by 2017 and beyond.	, , ,	samples that	Monitor of water quality	Quartely reports	OPEX		159 samples per annum {144 (12 X12 per annum) samples for waste water and 15 for raw water and 12 for purified water}	36	Progess Report (Sample Results from Accredited lab)		Progess Report (Sample Results from Accredited lab)		Progess Report (Sample Results from Accredited lab)	36	Results from Accredited lab)	159 samples per annum {144 (12 X12 per annum) samples for wastewater and 15 for water i.e. 3 for raw water and 12 for purified water}	Director Technical Services	30
		By developing water resource maintenance plan and be adopted by council	water resource maintenance	Develop water resource maintenance plan	Quartely reports	CAPEX - R300,000		1 Risk abatement plan, approved by council and implement proposed guidelines	n/a	n/a	n/a	n/a	n/a	n/a	Develop water resource maintenance plan and submit to council		Develop water resource maintenance plan and be adopted by council	Director Technical Services	31
Roads and storm water	To ensure efficient, economical and quality and sustainable roads and storm water ininfastructure by 2016 and beyond	funds to	Number of business plans developed	Develop business plan to source funds	Quartely reports	OPEX	N/A part of staff duties	0	n/a	n/a	n/a	n/a	n/a	n/a	Develop 1 business plan to source funds for the developmen t of Roads and Storm Water maintenance plan		Develop 1 business plan to source funds for the developmen t of Roads and Storm Water maintenance plan	Director Technical Services	32

					ВС				SET IMPLEME				AL YEAR						
Priority Area	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency		Vote No.	Baseline	Q1 Deliverable target	Q1	Q2 Deliverable target	Q2	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
Solid waste management	To ensure a well maintained clean and healthy environment by 2017 and beyond	By conducting awareness campaigns on waste management	No of awareness campaigns conducted	Conduct awareness campaigns	Quartely Reports	OPEX	N/A part of staff duties	Waste Managemen t Unit	Conduct One awareness campaign	Attendance register and dated photos	Conduct One awareness campaign	Attendance register and dated photos	Conduct One awareness campaign	Attendance register and dated photos	Conduct One awareness campaign	Attendance register and dated photos	Four awareness campaigns	Director Community Services	33
		By facilitating the reviewal of tariffs to cover costs in order to provide efficient refuse removal services to the entire BCRM	No of facilitation sessions	Facilitate a session for the reviewal of tarrifs	Quartely Reports	OPEX	N/A part of staff duties	Tariffs policy and waste managemen t tariffs	n/a	n/a	Conduct an initiation session with the stakeholders to review tarrifs	Attendance register and minutes	Closing session with stakeholders	Attendance register and the report with recommend ations	n/a	n/a	2 sessions	Director Community Services	34
		By conducting recycling programmes	No of recycling programmes conducted		Quarterly reports			700 wheely bins	n/a	n/a	n/a	n/a	Signing of implementation agreement with the service provider	Signed implementati on agreement	Implementati on of a recycling programme	Report on the implementati on of the recycling programme	One recycling programme	Director Community Services	35
Social Amenities	To Ensure well maintained social amenities in BCRM by 2017 and beyond	By establishing Aeroville cemetery	Established cemetery	Establish cemetery in Aeroville	Quartely reports	CAPEX - R500,000	5 070 006 1	Record of decision by DEA	Planning and design of the internal road	Approved designs	Re- alignment of road from the center of the proposed cemetery to along the boundary fence	Progress report on the work done	Re- alignment of road from the center of the proposed cemetery to along the boundary fence	Progress report on the work done	Fencing of cemeteries	Progress report on the work done	Cemetery fenced and road realligned	Director Community Services	36
		By identifying suitable land for cemeteries in Cookhouse and Pearston	Number of Suitable land identified for cemeteries	Identify suitable land for cemeteries in Cookhouse and Pearston	Quartely reports	OPEX	N/A part of staff duties	Existing cemeteries that almost full	n/a	n/a	Facilitate identification of suitable land for the two cemeteries	Memo to Corporate Services Department ,minutes of the land committee and response from corporate services	n/a	n/a	n/a	n/a		Director Community Services	37

Priority Area	Strategic Plan Objective	Strategy	Indicator	Project	Measureme nt Source and Frequency		Vote No.	Baseline	Q1 Deliverable target		Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
Environmental Health	To ensure a healthy environment to improve human health by 2017 and beyond	implementing	Number of Awareness and education campaigns conducted	Conduct awareness and education campaigns	Quartely Reports	OPEX	N/A part of staff duties	Awareness and education are conducted but not planned	One awareness and education program		One awareness and education program	Attendance register,rep ort and dated photos	One awareness and education program		One awareness and education program	Attendance register,rep ort and dated photos	Four awareness and education programs	Director Community Services	38
			Number of Inspections in compliance with relevant legislations	Conduct inspections	Quartely Reports	OPEX	N/A part of staff duties	Relevant legislation to environment al health	40 inspections	3 Reports on inspectionn	40 inspections	3 Reports on inspectionn	40 inspections	3 Reports on inspectionn	40 inspections	3 Reports on inspectionn	Conduct 40 inspections per quarter	Director Community Services	39
			Number of water samples taken per month for bacteriological	Drinking water sampling	Quartely Reports	OPEX	N/A part of staff duties	168 samples	42 water samples taken per month	Water sampling reports	42 water samples taken per month	Water sampling reports	42 water samples taken per month	Water sampling reports	42 water samples taken per month	Water sampling reports	168 water samples	Director Community Services	40
Environmental Management	well- managed environment in compliance with	By establishing an environmental management unit that will promote environmental awareness and compliance with environmental laws	Appointed Environmental Officer (EO)	Appoint Environmenta I Officer	Quartely Reports			Environment al Managemen t plan	n/a	n/a	Facilitate the advertiseme nt of the position		Appointment of EO	Appointment letter	n/a	n/a	Appointment of Environmental Officer		41

	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency		Vote No.	Baseline	Q1 Deliverable target	Q1 Evidence	Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
Traffic Services	To ensure that all road users comply with the roads and traffic laws by 2017 and beyond	By conducting law enforcement programmes	Number of Law enforcement programmes conducted	Conduct law enforcement program	Quartely Reports	OPEX	N/A part of staff duties	Traffic Services Unit	3 law enforcement programmes	Report on the law enforcement programme	3 law enforcement programmes	Report on the law enforcement programme	3 law enforcement programmes		3 law enforcement programmes	Report on the law enforcement programme	12 law enforcement programmes	Director Community Services	42
		By developing transport plan	Developed Transport plan	Develop Integrated Transport Plan	Integrated Transport plan	OPEX	N/A part of staff duties	0	n/a	n/a	n/a	n/a	Initiation phase for the developmen t of the Integrated Transport Plan	Initiation Report	Develop Integrated transport plan and submit to Council	ApprovedInt egrated transport plan and Council Resolution	Integrated	Director Community Services	43
		By establishing integrated community safety forum	Established Integrated Community Safety Forum	Establishing Integrated Community Safety Forum	Terms of Reference	OPEX	N/A part of staff duties	The traffic officers participate in community police forum	n/a	n/a	Initiation phase for the establishme nt of the Community Safety Forum	Initiation Report	n/a	n/a	Establish Community safety forumm	Signed Terms of Refference	,	Director Community Services	44
			Number of quarterly meetings held	Hold quarterly meetings	Attendance register and minutes of the meeting	OPEX	N/A part of staff duties	0	n/a	n/a	Quartely meetings	Attendance register and minutes	Quartely meetings	Attendance register and minutes	Quartely meetings	Attendance register and minutes	4 meetings	Director Community Services	45
Commonage and Pound	To ensure that animals are kept away from the public roads and private properties to	By constructing pounds	Number of pounds constructed	Construct a pound in Somerset East	Quartely Reports	CAPEX - R800,000	5 063 020 1	Commonag e and Pound Unit	Identification of land for the construction of pound in SE	Letter to Corporate Services and reponse from corporate services	Appointment of service provider	Appointment letter	n/a	n/a	Construction of a pound in Somerset East	Pictures of a completed pound and expenditure report	Construct one pound in Somerset East	Director Community Services	46
	ensure safety of road users and private properties by 2017 and beyond	By developing commonage register	Number of commonage registers developed	Develop a commonage register	Quartely Reports	OPEX	N/A part of staff duties	0	Develop template for commonage register	Template for commonage register	-		Facilitate sessions for community to identify animals in the commonage		Counting of the animals in the commonage and completing the register		Complete commonage register	Director Community Services	47

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Priority Area	Strategic Plan Objective	Strategy	Indicator	Project	Measureme nt Source and Frequency		Vote No.	Baseline	Q1 Deliverable target	Evidence	Q2 Deliverable target		Q3 Deliverable target	Evidence	Q4 Deliverable target		Annual Target	Custodian	No of KPI
Fire and Disaster Services	1 -	By facilitating appointment of Chief Fire Officer	Appointed Chief Fire Officer(CFO)		Quartely Reports	OPEX	N/A part of staff budget	C	Appointment of the CFO		n/a	n/a	n/a	n/a	n/a		Appoint Chief Fire Officer	Director Community Services	48
	t of fire incidence to promote safety of the environment	By conducting fire prevention awareness programmes to schools and communities	Number of fire prevention awareness programmes conducted	Conduct fire prevention awareness programme to school and communities	Reports	OPEX	N/A part of staff duties	C	Conduct 3 fire awareness program		Conduct 3 fire awareness program	Attendance register and Report		register and Report	Conduct 3 fire awareness program	register and Report	12 fire prevention awareness programmes	Director Community Services	49
Library Services	a culture of learning amongst the communities of BCRM by 2017 and		Number of awareness campaigns conducted	Conduct library awareness campaign amongst the communities	Quartely Reports	OPEX	N/A part of staff duties	C	One library awareness campaign	register and	One library awareness campaign	Attendance register and Reports	,	register and	One library awareness campaign	register and	Four library awareness campaigns	Director Community Services	50

BCRM SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2015/2016 FINANCIAL YEAR **KPA 3: LOCAL ECONOMIC DEVELOPMENT Priority Area** Strategic Strategy Indicator Activity / Measureme Budget & Vote No. Baseline Q1 Q3 Q4 Q4 Annual Custodian No of KPI Evidence nt Source Deliverable Evidence Deliverable Evidence Deliverable Deliverable Evidence Project Source Target Objective and target target target target Frequency Review Quartely OPEX N/A part of Local Promote Reviewed n/a n/a n/a n/a Review Reviewed Review Municipal 51 n/a n/a LED LED staff duties LED LED LED Manager Economic Local reviewing Reports Developmnet economic Strategy Strategy Strategy Strategy the new Strategy developmen LED and Council t and job Strategy esolution creation by LED Unit Establish Quartely OPEX N/A staff Municipal n/a Establishme Progress Establishme Municipal 52 n/a n/a n/a n/a n/a 2017 LED Unit establishing Established Reports budget Developme nt of a report on nt of a LED Unit nt Agency functional functional (CDA) LED Unit LED Unit establishme nt of the function of the LED Uni Chamber of To ensure By facilitating Number of Facilitating Quartely OPEX N/A part of 1 meeting Munites and 1 meeting Munites and 1 meeting Munites and 1 meeting Munites and 4 meetings Municipal 53 Commerce communicati meetings communicat Reports staff duties Attendance Attendance Attendance Attendance Manager nt of neld register register register register business between/an between/an opportunities d amongst d amongst in the business business BCRM role players role players region to improve the local economy by 2017 Agricultural To sustain Number of Engage the Quartely OPEX N/A part of 0 1 meetings Munites and 1 meetings Munites and Munites and 1 meetings Munites and 4 meetings Municipal 54 Development and grow a engaging meeting held agricultural staff duties Attendance Attendance Attendance Attendance Manager vibrant fraternity register register register register agricultural (Emerging & agricultural sector in fraternity in Commercial) bcrm by bcrm 2017 and (Emerging & beyond Commercial) By facilitating Number of Facilitate the Quartely OPEX N/A part of 0 n/a n/a 1 farm Progress 1 farm Progress 1 farm Progress 3 farms Municipal 55 Manager Farms fully developmen reports staff duties report report report developmen commercialis t of emerging farming emerging farming projects to projects to fully functional functional commercial commercial farms farms in **BCRM** 

Custodian No of KPI **Priority Area** Strategic Indicator Activity / Measureme Budget & Vote No. Baseline Strategy Annual Project nt Source | Source Deliverable Evidence Deliverable Evidence Deliverable Evidence Deliverable Evidence Target Objective and target target target target Frequency SMME N/A part of 6 1 SMME 1 SMME 1 SMME SMME 4 SMME's To facilitate Number of Provide Quartely **OPEX** Progress Progress Progress Progress Municipal 56 Development providing SMMEs meaningful eports staff duties report report report eport Manager and Business mainstreami meaningful supported business Advisory ng of Small, business developmer Services Medium and developmen t to support Micro SMME's t support to Enterprises SMMe's (SMMEs) businesses into the formal economy in BCRM by 2017 and beyond OPEX Number of Provide Quartely N/A part of 4 n/a n/a n/a 1 business Progress 1 business Progress 2 businesses Municipal 57 n/a business meaningful reports staff duties report report Manager support business initiatives developmen mplemented t to support SMME's Boschberg To ensure Number of Expanding Quartely OPEX N/A part of 0 n/a n/a n/a n/a n/a n/a 1 initiative Progress 1 initiative Municipal 58 staff duties Development successful expanding expansion and eports report Manager Node developmen and projects diversifyng t of diversifyng mplemented the Tourism Boschberg the Tourism Hub section Tourism Hub section Project that of the will enable Boschberg the growth Project of the Tourism Hub Managemen Quartely N/A part of 90% 15% Progress 15% Progress 20% Progress 50% Progress 100% Municipal % of 59 managing occupancy of the eports staff duties occupancy report report report report occupancy Manager Boschberg of Torusm Boschberg Hub Tourism Tourism buildings Hub Hub Tourism Sector To ensure a Number of Quartely OPEX N/A part of 2 (LTO's) n/a n/a 1 initiative initiative 2 initiatives Municipal 60 Ву mplement Progress Progress sustainable implementin tourism ourism staff duties eport Manager and growing g tourism developmen vibrant load developmen t/marketing t/marketing tourism t/marketing initiatives initiatives sector by initiatives implemented 2017 and beyond

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Priority Area	Strategic Plan Objective	Strategy	Indicator	Project	Measureme nt Source and Frequency	Budget & Source	Vote No.		Q1 Deliverable target		Q2 Deliverable target	Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target		Annual Target	Custodian	No of KPI
Education (Secondary)	contribute towards the up skilling of the learners in BCRM	the implementati on of core subjects/cou rses in	support programmes implemented	the	·		N/A part of staff duties	2	n/a	n/a	n/a	n/a	1 programme	Progress report	1 programme	Progress report	2 programmes	Municipal Manager	61
Industrial Cluster Development	To facilitate establishme nt of industrial clusters to attract new investment to the BCRM towns by 2017 and beyond.	support from government	submitted to government	for			N/A part of staff duties	0	N/a	N/a	N/a	N/a	1 meeting	Munites and Attendance register	1 meeting	Munites and Attendance register	2 meeting	Municipal Manager	62
		By the construction of Infrastructur e (Bulks/Intern als) in two phases at the Industrial Cluster	phases completed		,		N/A part of staff duties	0	N/a	N/a	N/a	N/a		N/a	Submit 2 proposals	Copy of proposals submitted and the proof of submission	2 proposals	Municipal Manager	63
		By continuously marketing and promoting the new cluster to commercial investors	promotional actions	Market and promote the new cluster to commercial investors			N/A part of staff duties	0	N/a	N/a	N/a	N/a	2 promotions	Progress report	2 promotions	Progress report		Municipal Manager	64

Measureme Budget & **Priority Area** Strategic Strategy Indicator Activity / Vote No. Baseline Annual Custodian No of KPI Deliverable Evidence Deliverable Evidence Deliverable Evidence Deliverable Evidence Project nt Source Source Target Objective target target target Frequency Ву Residential Number of Facilitate the Quartely OPEX N/A part of N/a N/a N/a N/a Facilitate Facilitate 5 Municipal To ensure Progress Progress 65 Development adequate facilitating developmen reports staff duties developmen report developmen eport Manager middle established t of middle t of 2 Units t of 2 Units income developmen income residential t of middle residential units for units income **BCRM** residential towns units Shale Gas Munites and To ensure No of Position Quartely OPEX N/A part of 1 n/a n/a n/a n/a Munites and 2 Municipal 66 Exploration positioning BCRM as a staff duties Attendance Attendance Manager local reports engagemen engagement engagemen BCRM as a beneficiation with central egister egister from Shale central potential gas district for Gas district for developers Gas initiatives by Gas processina 2017 and processing. beyond Renewable To maximise Number of Engage OPEX N/A part of Munites and Munites and Munites and Munites and Municipal 67 quartely Energy(Wind, staff duties engagement Attendance utilisation of engaging engagement Attendance Attendance engagement Attendance Manager engagement government reports engagemen engagement Hydro, Solar, natural local government register register register with departments egister and potential Biogas, ) resources to departments government grow local and potential departments commercial green commercial commercial developers economy's developers developers to develop in BCRM by to develop new 2017 and alternative new beyond alternative energy energy projects projects in the BCRM Aerospace To facilitate Ву Completed Develop a Quartely OPEX N/A part of Partially n/a n/a n/a Complete rogress n/a n/a Complete Municipal 68 Development developmen Manager the creation developing staff duties developed business Business reports developmen report a Business Plan for t of the of a aerodrome t of the foundation Plan for another Commercial Commercial for a new another small airfield Airport Airport aerospace small airfield By facilitating Completed Facilitate OPEX Establish a Establishme Municipal industry for Quartely N/A part of 0 n/a Progress Establish a Progress n/a 69 the BCRM/ developmen airfield developmen reports staff duties commercial commercial report nt of a 1 Manager SBDM & SA t and flying school flying school tand commercial by 2017 managemen managemen flying school ofa t of a Commercial' Commercial' small Airport small Airport On site Establish Quartely OPEX N/A part of 0 n/a Establish a Progress Establish a Progress Establishme Municipal 70 established staff duties Manager establishing commercial reports commercial report commercial report nt of a 1 commercial commercial flying avaition avaition commercial flying flying school schools on business business avaition schools on unutilised business unutilised airports airports

						BCRM SERV	ICE DELIVE	RY AND BUD	GET IMPLEM	MENTATION I	PLAN 2015/20	016 FINANC	IAL YEAR						
								KPA 4 : MU	NICIPAL FIN	IANCIAL VIA	BILITY								
Priority Area	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency	Budget & Source	Vote No.	Baseline	Q1 Deliverable target	Q1 Evidence	Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
Record Management	To ensure efficient, effective and compliant safeguardin g of municipal records by 2017 and beyond	By developing and implementin g a financial standard operating procedure for financial records	Developed Financial Standard Operating Procedure Manual	Develop procedure manuals	procedure manuals	OPEX	N/A part of staff duties	zero	Develop financial records procedure manual	Draft procedure manuals	Submit financial records procedure manual to council for approval	Final Procedure Manuals council resolution	N/A	N/A	N/A	N/A	Develop financial records procedure manual	CFO	71
Asset management and control	To ensure compliant and effective Asset and Fleet Managemen tby 2017	By maintain a GRAP compliant Asset Register	Updated and Accurate Asset Register	maintain GRAP compliant asset register	Asset Register	OPEX	N/A part of staff duties	Asset Register not fully GRAP compliant	Submit an updated and accurate Asset Register to the Auditor General by 31 August	Updated     Asset     Register     Proof of     submission     of Asset     Register to     Auditor     General	N/A	N/A	N/A	N/A	N/A	N/A	Submit an updated and accurate Asset Register to the Auditor General by 31 August	CFO	72
Revenue enhancement	To improve the municipality's revenue base to 80% by 2017	By implementin g Revenue Enhanceme nt Strategy	Total municipal own revenue as a % of the total actual budget	Implement Revenue Enhanceme nt Strategy	Quarterly reports	OPEX	N/A part of staff duties	65%	Implement recommend ed strategies to improve cummulative annual revenue base to 67.5%     Table report to Finance Committee	1. Implementati	ed strategies	Implementation Report on Revenue	Implement recommend ed strategies to improve cumulative annual revenue base to 72.5%      Table report to Finance Committee	Implementati	ed strategies	Implementati	municipality'	CFO	73

Priority Area	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency	Budget & Source	Vote No.	Baseline	Q1 Deliverable target	Q1 Evidence	Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
Supply Chain Management	To ensure effective, efficient, economical and compliant SCM	By monitoring compliance with relevant SCM legislation	Number of SCM reports submitted to Council	Monitor compliance with relevant SCM legislation	Quarterly reports	OPEX	N/A part of staff duties	reports submitted to Council in 2014/15	1 SCM report to Council per quarter	SCM report      Council Resolution	1 SCM report to Council per quarter	1. SCM report 2. Council Resolution	1 SCM report to Council per quarter	1. SCM report 2. Council Resolution	1 SCM report to Council per quarter	1. SCM report 2. Council Resolution	4 SCM reports to Council per annum	CFO	74
	processes by 2017	By Implementati on of effective Contracts Managemen t	Number of SCM reports submitted to Council - Contract Managemen t	Implement effective Contracts Managemen t	Quarterly reports	OPEX	N/A part of staff duties	reports submitted to Council in 2014/15	1 SCM report to Council per quarter	SCM report      Council Resolution	1 SCM report to Council per quarter	1. SCM report 2. Council Resolution	1 SCM report to Council per quarter	1. SCM report 2. Council Resolution	1 SCM report to Council per quarter	1. SCM report 2. Council Resolution	4 SCM reports to Council per annum	CFO	75
		Number of meetings convened for Bid Committees	Number of meetings convened for Bid Committees	Convene Bid Committee Meetings	Number of meetings	OPEX	N/A part of staff duties	Meetings convened in 2014/15	Convene 3 meetings for the Quarter per Bid Committee	Attendance Registers and minutes of meetings	Convene 3 meetings for the Quarter per Bid Committee	Attendance Registers and minutes of meetings	Convene 3 meetings for the Quarter per Bid Committee	Attendance Registers and minutes of meetings	Convene 3 meetings for the Quarter per Bid Committee	Attendance Registers and minutes of meetings	To convene 12 Meetings per annum per Bid Committee	CFO	76
		By reducing average SCM turnover rate to 15 weeks by 2017	Reduced turnover rate	Reduce average SCM turnover rate to 15 weeks by 2017	Quarterly reports	OPEX	N/A part of staff duties	reports submitted to Council in 2014/15	1 quarterly reports to Council reflecting reduction in turnover rate to 18 weeks	SCM report     Council Resolution	1 quarterly reports to Council reflecting reduction in turnover rate to 18 weeks	1. SCM report 2. Council Resolution	2 quarterly reports to Council reflecting reduction in turnover rate to 17 weeks	1. SCM report 2. Council Resolution	3 quarterly reports to Council reflecting reduction in turnover rate to 17 weeks	1. SCM report 2. Council Resolution	4 quarterly reports to Council reflecting reduction in turnover rate to 17 weeks	CFO	77
		By monitoring implementati on of procurement plans by directorates	number of reports submitted to council reflecting compliance to procurement plans	Monitori implementati on of procurement plans by directorates	Quarterly reports	OPEX	N/A part of staff duties	reports submitted to Council in 2014/15	1 quarterly report to Council reflecting departments' compliance to procurement plans		1 quarterly report to Council reflecting departments' compliance to procurement plans	1. SCM report 2. Council Resolution	1 quarterly report to Council reflecting departments compliance to procurement plans	1. SCM report 2. Council Resolution	1 quarterly report to Council reflecting departments compliance to procurement plans	1. SCM report 2. Council Resolution	4 quarterly reports to Council reflecting departments' compliance to procurement plans	CFO	78
		By detecing and reporting on Unauthorise d; irregular; fruitless and wasteful expenditure	Number of reports	To detect and report on Unauthorise d, Irregular, Fruitless & wasteful expenditure	Quarterly reports	OPEX	N/A part of staff duties	reports submitted to Council in 2014/15	1 quarterly report to Council reflecting	SCM report     Council Resolution	1 quarterly report to Council reflecting Unauthorise d Irregular; Fruitless & Wasteful Expenditure	SCM report     Council Resolution	1 quarterly report to Council reflecting Unauthorise d Irregular; Fruitless & Wasteful Expenditure	SCM report     Council Resolution	1 quarterly report to Council reflecting Unauthorise d Irregular; Fruitless & Wasteful Expenditure		4 quarterly reports to Council reflecting Unauthorise d Irregular; Fruitless & Wasteful Expenditure	CFO	79

	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency	Budget & Source	Vote No.	Baseline	Q1 Deliverable target		Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
Control	To ensure effective implementati on of internal controls by 2017	By developing procedure manuals	No. of procedure manuals developed and approved by Council	Develop procedure manuals	procedure manuals	OPEX	N/A	4 developed procedure manuals in 2014/15	Develop 5 procedure manuals	draft procedure manuals	submit 5 procedure manuals to council for approval	Final Procedure Manuals council resolution	Develop 5 procedure manuals	draft procedure manuals	submit 5 procedure manuals to council for approval	Final Procedure Manuals council resolution	developing 10 procedure manuals	CFO	80
Audit	To achieve un qualified Audit Opinion without matters by 2017	By improving internal controls and processes	audit outcome (audit opinion expressed by AG)	Improve internal controls	Quarterly reports	OPEX	N/A part of staff duties	qualified audit opinion in 2013/14	Table 1 quarterly implementati on of 2013/14 Audit Action plan report to Audit Committee & MPAC	Audit     Action Plan     report     Audit     Committee     and MPAC     minutes	Table 1 quarterly implementati on of 2013/14 Audit Action plan report to Audit Committee & MPAC	Audit     Action Plan     report     Audit     Committee     and MPAC     minutes	Table 1 quarterly implementati on of 2014/15 Audit Action plan report to Audit Committee & MPAC	2. Audit Committee and MPAC minutes	Table 1 quarterly implementati on of 2014/15 Audit Action plan report to Audit Committee & MPAC	2. Audit Committee and MPAC minutes	Table 4 quarterly implementati on of Audit Action plan reports to Audit Committee & MPAC	CFO	81
	To develop credible Annual Financial Statements, and Annual Report that is compliant with legislation	By ensuring that the annual financial statements are aligned to GRAP standards and MFMA annually	submission of Annual Financial Statements	Ensure that the annual financial statements are aligned to GRAP and MFMA annually	Audited Annual Financial Statements	OPEX	N/A part of staff duties		Submit 2014/15 AFS to AG by 31 August 2015	1.Annual     Financial     Statements     2. Proof of submission	Submit Managemen t Comments to Auditor General on Audit Findings	Draft     Managemen     t Report  Proof of     submission     of     Comments     to AG	1. Submit 2014/15 Audit Report to Council by 31 January 2016	Audit Report     Council Resolution			Audited Annual Financial Statements aligned to GRAP Standards	CFO	82
	by 2017	By ensuring that the annual financial statements and annual report are aligned to treasury formats and MFMA annually	submission of Annual Financial Statements and Annual Report	Ensure that the annual financial statements and annual report are aligned to treasury formats and MFMA annually	Approved Annual Report	OPEX	N/A part of staff duties	Approved 2013/14 Annual Report	Submit 2014/15 AFS to AG by 31 August 2015	Annual     Financial     Statements     Proof of submission	N/A	N/A	1. Submit Draft 2014/15 Annual Report to Council by 31 January 2016 2. Submit Final 2014/15 Annual Report to Council by 31 March 2016	Draft     Annual     Report     Council     Resolution      Final     Annual     Report     Council     Resolution			Annual Report Approved by 31 March 2016	CFO	83

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Priority Area	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency	_	Vote No.	Baseline	Q1 Deliverable target	Q1 Evidence	Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
Indigent Management	To ensure improved provision of free basic services to communities by 2017	By convening Indigent Steering Committee Meetings By updating the Indigent Register to capture qualifying beneficiaries	No. of Indigent Steering Committee Meetings convened Updated Indigent Register	Convene Indigent Steering Committee Meetings Updating Indigent Register	No. of meetings  Indigent Register	OPEX	N/A part of staff duties N/A part of staff duties	Indigent Steering Committee meetings convened Indigent register updated in 2014/15	Convene 1 Indigent Steering Committee meeting for the Quarter N/A	Attendance register Minutes of meeting N/A	Convene 1 Indigent Steering Committee meetings for the Quarter N/A	Attendance register Minutes of meeting N/A	Convene 1 Indigent Steering Committee meetings for the Quarter Conduct Field work in all 6 wards to capture new applications	l .	Convene 2 Indigent Steering Committee meetings for the Quarter 1. Convene Indigent Steering Committee Meeting to Consider applications for Approval 2. Table Recommend ed Updated Indigent register to Council for approval	Attendance register     Minutes of meeting	To convene 5 Indigent Steering Committee Meetings per annum To have an updated Indigent Register approved by Council by 30 June 2016	CFO CFO	84
		By conducting Quarterly Indigent Outreach Meetings	No. of quarterly indigent outreach meetings convened	Conduct Quarterly Indigent Outreach Meetings	No. of meetings	OPEX	N/A part of staff duties	zero	To conduct 1 Indigent Outreach Meetings for the quarter	Attendance register Minutes of meeting	To conduct 1 Indigent Outreach Meetings for the quarter	Attendance register Minutes of meeting	To conduct 1 Indigent Outreach Meetings for the quarter	Attendance register Minutes of meeting	To conduct 1 Indigent Outreach Meetings for the quarter	Attendance register Minutes of meeting	To conduct 4 Quarterly Indigent Outreach Meetings per financial year	CFO	86

BCRM SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2015/2016 FINANCIAL YEAR **KPA 5 : GOOD GOVERNANCE AND PUBLIC PARTICIPATION Priority Area** Strategic Strategy Indicator Activity / Measureme Budget & Vote No. Baseline Annual Custodian No of KPI Project nt Source Source Deliverable Evidence Deliverable Evidence Deliverable Evidence Deliverable Evidence Target Objective and target target target target Frequency N/A part of Minutes and n/a Record management To ensure Developed Develop **OPEX** zero Developed Draft n/a n/a n/a Develop Municipal Procedure Conduct developing manual staff duties Manager efficient, Record Record Record procedure workshop Attendance Record effective and performance performance performance manual and submit register and performance and implementin nformation Information Information for approval the Information compliant safeguardin g a Record Standard Standard Standard resolution Standard g of Performanc Operating Operating Operating adopting the Operating municipal Procedure Procedure Procedure strategy Procedure records by Information Manual Manual Manual Manual 2017 and Standard beyond Operating Procedure manual Internal Controls No of Audit OPEX N/A part of Audit Action 88 To ensure Implement Quarterly 1 report Progress 1 report Progress 1 report Progress 1 report Progress 4 reports Municipal Report effective monitoring Action Plan AAP eports staff duties Plan Report Report Report Manager Audit implementat orogress function and on of audit eport action plan submitted improved (internal and compliance external and clean audit administratio recommend n by 2017 ations) No of audit conduct Quarterly **OPEX** N/A part of Audit 1 meeting Minutes and 1 meetina Minutes and 1 meeting Minutes and 1 meeting Minutes and 4 meetings 89 convening committee audit eports staff duties Committee per quarter attendance per quarter attendance per quarter attendance per quarter attendance per annual Manager Quarterly meetings committee register register register register Audit neld meetings Committee held meetings Fraud and Anti-To ensure Reviewed Developed **OPEX** N/A part of Fraud and Anti- n/a n/a Review Draft Conduct Minutes and Review Municipal 90 Review n/a n/a Corruption raud and Fraud and raud and staff duties corruption Fraud and Reviewed workshop Attendance Fraud and Manager effective reviewing implementat and Anti-Anti-Antipolicy Anti-Fraud and and submit register and Antion of the institutionaliz corruption corruption corruption corruption Antifor approval the corruption Fraud and ation the policy policy policy policy corruption resolution policy Fraud and policy adopting the corruption policy Anti-Policy by corruption 2017 policy **OPEX** N/A part of 0 n/a n/a n/a session Minutes and Minutes and 2 sessions Municipal Number of Conduct Awareness n/a session 91 awareness awareness sessions staff duties attendance attendance Manager register sessions sessions register held

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Planning and	To ensure	Ву	Improved	Develop	Quarterly	OPEX	N/A part of	Approved IDP	1. IDP Rep	Minutes and	1.Conduct	Comprehen	1.Conduct	Strategic	1.Conduct	IDP	Credible	Municipal	92
Performance	developmen	improving	quality of	Improved	reports		staff duties	2015/16	Forum	attendance	environment	sive	Strategic	Session	IDP	roadshows	IDP	Manager	
management	tofa	quality of	IDP	IDP					Meeting,	register	al scan	situational	Planning	Report,	roadshows	Report &	2016/17		
	credible	IDP in line							2.Submit	,Approved	/situational	Analysis	Session,	Attendance	2.IDP Rep	attendance			
	Integrated	with							Draft IDP	process	assessment	Report	2.IDP Rep	registers	Forum	register			
	Developme	prescribed							process		2. Rep	minutes and	Forum	,Minutes of	3.Submit	,Minutes of			
	nt Planning	processes							Plan to	of an advert		attendance	Meeting,	the IDP Rep		the IDP Rep			
	(IDP),	and							Council for	and Council	meeting	register	3.Submit	l l	council for	Forum &			
	implementati	guidelines –							adoption	Resolution			Draft IDP for		approval,	attendance			
	on,	with full							3.Advertise	approving			approval,	,Draft IDP,	4.Submit	register			
	monitoring,	participation							for public	the plan			4.Submit	Council	approved	Council			
	reporting	of municipal							comments				approved	resolution	Final to	resolution			
	and	administratio											Draft to		PPT,LGTA,	adopting			
	evaluation in												PPT,LGTA,	the draft,	AG and	final			
	order to	ownership											AG and	proof of	SBDM &	IDP,proof of			
	inculcate	by political											SBDM &	submission	Advertise	submission			
	and maintain	IGR											Advertise	of the draft to	Final IDP	IDDT L CTA			
	an institutional	1											Draft IDP	PPT,LGTA, AG and		PPT,LGTA, AG and			
	performance	partners												SBDM and		SBDM and			
	driven	communities												advert for		advert for			
	culture by	Communities												draft		draf			
	2017													urait		urai			
	2017																		
		Ву	Annual	Develop	Quarterly	OPEX	N/A part of	13/14 Annual	Annual	1st Draft	Annual	2nd Draft	1.Submit	Approved	n/a	n/a	2014/15	Municipal	93
		Implementin		Annual	reports	OI LX	staff duties	report	report			Annual	draft Annual	Annual	II/a	Π/α	Annual	Manager	33
		g Service	1 .	Report	Горогы		Julii datios	Горогс	compilation			Report	Report to	Report			Report	Wanager	
		Delivery &	Council	rtoport					and submit	Пороге	Compilation	Торогс	council,	,Council			1 toport		
		Budget	00011011						to AG and				2.Advertise	resolution,					
		Implementati							PT/NT				approved	copy of					
		on Plan											report,	advert					
		aligned to											3.Conduct	,comments					
		the IDP and											Annual	from the					
		Budget											report Public	public and					
													hearings,	attendance					
													4.Submit the	register,					
													report to	proof of					
														submission					
													AG and	to					
													SBDM	PPT,LGTA,					
														AG and					
														SBDM					

Priority Area	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency	Budget & Source	Vote No.	Baseline	Q1 Deliverable target	Q1 Evidence	Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
		By conducting departmenta I performance reviews quarterly	I.	Conduct perfomance reviews	Quarterly reports	OPEX	N/A part of staff duties	Approved Service Delivery & Budget Implementation Plan	Conduct performance reviews for 4th quarter	Department al quarterly performance reports	Conduct performance reviews for 1st quarter	Department al quarterly performance reports	Conduct performance reviews for 2nd quarter	performance	Conduct performance reviews for 3rd quarter	Department al quarterly performance reports	departmenta		94
Communication Management	To ensure well-co-ordinated communication within and across the municipality by 2017	By maintaining an effective communicati on system between communities and the municipality	Number of of stakeholders session held	stakeholders session	Bi annual reports	OPEX	N/A part of staff duties	Communication Strategy	n/a	n/a	1 stakeholder session	Minutes and attendance register	n/a	n/a	1 stakeholder session	Minutes and attendance register	2 stakeholder sessions	Municipal Manager	95
		By publishing a newsletter for information disseminatio	Number of Newsletters published	Publish Newsletters	No of news letter	OPEX	N/A part of staff duties	News letter	1news letter	copy of a news letter	1 news letter	copy of a news letter	1news letter	copy of a news letter	1news letter	copy of a news letter	4 news letters	Municipal Manager	96
Public Participation	Ensure effective, efficient and compliant public participation by 2017 and beyond	By reviewing public participation strategy	Public participation strategy reviewed and approved by Council	Public participation strategy reviewed and approved by Council	Public participation reviewed	OPEX	N/A part of staff duties	Public Participation strategy	n/a	n/a	n/a	n/a	Review Public participation strategy	Draft Review Public participation strategy	Conduct workshop and submit for approval	Minutes and Attendance register and the resolution adopting the strategy	Public participation strategy submit to	Municipal Manager	97
		By Implementin g the public participation strategy	Number of Public Participation sessions convened	Convene Public Participation sessions	Quarterly reports	OPEX	N/A part of staff duties	0	1 session	Minutes and attendance register	1 session	Minutes and attendance register	1 session	Minutes and attendance register	1 session	Minutes and attendance register	4 session	Municipal Manager	98
			Number of Reports on initiatives	Genererate Reports on initiatives implemented by Gov Depts	Quarterly reports	OPEX	N/A part of staff duties	0	1 report	Progress Report	1 report	Progress Report	1 report	Progress Report	1 report	Progress Report	4 reports	Municipal Manager	99

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Priority Area	Strategic Plan Objective	Strategy	Indicator		Measureme nt Source and Frequency		Vote No.		Q1 Deliverable target	Q1 Evidence	Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
		By Strengthenin g Inter- government al Relations	of	Strengthenin g Inter- government al Relations	Quarterly reports	OPEX		TOR approved by council	Review TOR and submit to Council for Approval	Approved TOR's and Council Resolution	n/a	n/a	n/a	n/a	n/a	n/a	Reviewed TOR's	Municipal Manager	100
			Number of IGR meetings convened	Convene IGR Meetings	Quarterly reports	OPEX	N/A part of staff duties	IGR Structure	1 meeting	Minutes and attendance register	1 meeting	Minutes and attendance register	1 meeting	Minutes and attendance register	1 meeting	Minutes and attendance register	4 meetings	Municipal Manager	101
			Number of Reports on initiatives implemented by Gov Depts		Quarterly reports	OPEX	N/A part of staff duties	0	Report on the initiatives implemented by government sectors	Progress Report	Report on the initiatives implemented by government sectors	Progress Report	Report on the initiatives implemented by government sectors	Progress Report	Report on the initiatives implemented by government sectors	Progress Report	4 Reports	Municipal Manager	102
ICT Governance	a reliable,	,	ICT policies reviewed and adopted by council	Review ICT policies and submit to Council for adoption		OPEX		Existing IT Policies	n/a	n/a	n/a	n/a	n/a	n/a	Review 7 Policies and submit to council for approval	7 reviewed policies and council resolution	Review 7 Policies	Municipal Manager	103
		By developing and implementin g IT Security measures	No of reports submitted to ICT Steering Committee	Implement IT Security measures	Quarterly reports	OPEX		Existing IT Security policy in place	1 report	Progress Report	1 report	Progress Report	1 report	Progress Report	1 report	Progress Report	4 reports	Municipal Manager	104

Priority Area	Strategic Plan Objective	Strategy	Indicator	Activity / Project	Measureme nt Source and Frequency		Vote No.	Baseline	Q1 Deliverable target	Q1 Evidence	Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
		By ensuring functionality of ICT Steering Committee	No of meetings held annually	No of meetings held annually	Quarterly reports	OPEX	N/A part of staff duties	ICT Steering Committee approved TOR's	1 ICT Steering Committee meeting	Minutes and attendance register	1 ICT Steering Committee meeting	Minutes and attendance register	1 ICT Steering Committee meeting	Minutes and attendance register	1 ICT Steering Committee meeting	Minutes and attendance register	ICT Steering Committeem eetings	Municipal Manager	105
		By Developing an ICT Strategy	Developed ICT Strategy	Developed ICT Strategy	Quarterly reports	CAPEX - R400,000	5 031 014 1	C	Develop terms of reference for the ICT Strategy	Approved terms of reference	Advertiseme nt for the ICT Strategy tender		Appoint qualified service provider		submit the draft ICT Strategy to council for approval	approved ICT Strategy	Develop ICT Strategy approved by Council	Municipal Manager	106
IT Communication and Connectivity	a reliable, efficient and effective ICT systems for communicati	By upgrading current servers, network connectivity and telephone system	Upgraded IT infrastructur e purchased	Upgraded IT infrastructur e purchased	Quarterly reports	CAPEX - R400,000	5 031 015 1	C	Upgrade PABX for telephone system and connect all offices	Functional Telephone system	wireless connectivity for the offices that are not connected	reliable connecitivity in all municipal offices	Technical Specification for the procurement of the new servers	tender advertiseme nt	procure and install the new servers	server Data Recovery	Upgraded telephone system and Network connectivity	Municipal Manager	107
Customer Care Management	To ensure a functional and effective Customer Care Managemen t by 2017 and beyond	care managemen		Develop Customer Care Managemen t Policy	Quarterly reports	OPEX	N/A part of staff duties	0	Conduct benchmarki ng within SBDM	stakeholders	on		Submit Draft policy to Council Standing Committee for inputes	Minutes of the Standing Committee	Submit Final Draft of the policy to Council for approval.	Approved policy and Council Resolution	Customer Care Managemen t Policy Developme nt	Municipal Manager	108

Priority Area	Strategic Plan Objective	Strategy	Indicator	Project	Measureme nt Source and Frequency	•	Vote No.	Baseline	Q1 Deliverable target	Q1 Evidence	Q2 Deliverable target	Q2 Evidence	Q3 Deliverable target	Q3 Evidence	Q4 Deliverable target	Q4 Evidence	Annual Target	Custodian	No of KPI
			Complaints Managemen	Develop Complaints Managemen t Register	Quarterly reports	OPEX	N/A part of staff duties	0	Conduct benchmarki ng within SBDM	commnication n with other	Develop draft Complaints Managemen t Register	Draft Complaints Managemen t Register	Conduct workshop on the draft Complaints Managemen t Register	Minutes and Attendance register	Submit final draft to Council meeting for approval.	Approved register and Council Resolution	Complaints Managemen t Register	Municipal Manager	109
				Adress community complaints	Quarterly reports	OPEX	N/A part of staff duties	0	Submit 1 report to Council	Progress Report	Submit 1 report to Council	Progress Report	Submit 1 report to Council	Progress Report	Submit 1 report to Council	Progress Report	4	Municipal Manager	110
Social Cohesion and Moral Regeneration	To ensure mainstreami ng of Special Programme s in the institution by 2017	By developing a SPU strategy	SPU	Developed SPU Strategy	Quarterly reports	OPEX	N/A part of staff duties	0	Conduct benchmarki ng within SBDM	commnicatio	Develop Draft SPU Strategy	Draft SPU Strategy	Conduct workshop on the draft SPU Strategy	Attendance	Submit Final Draft of the Strategy to Council for approval.	Approved Strategy and Council Resolution	Develop Draft SPU Strategy	Municipal Manager	111
		By reviewing the HIV / AIDS policy	Reviewed HIV / AIDS policy	Review HIV / AIDS policy	Quarterly reports	OPEX		HIV / AIDS policy	Review HIV/AIDS policy	Reviewed HIV/AIDS policy	n/a	n/a	Conduct workshop on the reviewed HIV/AIDS policy	Minutes and Attendance register	Submit Final Draft of the policy to Council for approval.	Approved policy and Council Resolution	Review HIV/AIDS policy	Municipal Manager	112
		By Strengthenin g Moral Regeneratio n Forum		conduct sessions with the stakeholders	One event	OPEX	N/A part of staff duties	0	n/a	n/a	Conduct moral regeneratio n event	Attendance register and report	n/a	n/a	n/a	n/a	n/a	Municipal Manager	113

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#### **ANNEXURE D**

		<b>BLUE CRANE ROUTE MUNICIPALITY - E</b>	C 102						
		CAPITAL EXPENDITURE BUDGET: 2015/16 TO	0 2017/18						
VOTE NR		CAPITAL ITEM DESCRIPTION	FUNDING		ORIGINAL BUDGET 2015/16		ORIGINAL BUDGET 2016/17		ORIGINAL BUDGET 2017/18
31	ACC	OUNTING OFFICER							
5 031 016 1		Upgrading of Network connections and new server	Municipal own Funds			R	500 000	R	400 000
5 031 014 1		ICT Strategy	Municipal own Funds	R	400 000	R	400 000		_
5 031 015 1		Datacenter (For DRP) - Phase 1	Municipal own Funds	R	400 000	R	-	R	_
5 031 017 1		Councillors Office furniture and equipment	Municipal own Funds	R	10 000	R	-	R	-
5 031 022 1		Office Furniture/computer equipment	Municipal own Funds	R	100 000	R	100 000	R	100 000
			·	R	910 000	R	1 000 000	R	500 000
41	BUD	GET PLANNING & IMPLEMENTATION							
5 041 015 1		Office Furniture / Computer Equipment	Municipal own Funds	R	80 000	R	100 000	R	100 000
5 041 020 1		Meter Replacement Programme	Municipal own Funds	R	100 000	R	100 000	R	100 000
5 041 021 1		Transport for Meter Reading	Municipal own Funds	R	100 000	R	-	R	-
		Office Space	Municipal own Funds	R	-	R	500 000	R	500 000
		Vehicle - passenger	Municipal own Funds			R	-	R	150 000
5 041 022 1		Vehicle - LDV Raised Body	External Loan Financing	R	250 000	R	-	R	-
				R	530 000	R	700 000	R	850 000
51	TECH	INICAL SERVICES : ELECTRICITY							
		Main Substation Fence and Yard upgrading	Municipal own Funds			R	260 000	R	-
		Westview Mini-sub 11000V/400V	Municipal own Funds			R	130 000	R	-
5 051 025 1		Extension Ladders and Safety Belts	Municipal own Funds	R	100 000	R	100 000	R	50 000
		Link Sticks	Municipal own Funds			R	48 000	R	-
		Fire Extinguishes	Municipal own Funds			R	48 000	R	_
5 051 026 1		Transformers	Municipal own Funds	R	350 000	R	350 000	R	150 000
5 051 024 1		Bakkies X 6	External Loan Financing	R	1 590 000	R	-	R	_
5 051 027 1		Generator for Town hall	Municipal own Funds	R	30 000		_	R	-
				R	2 070 000	R	936 000	R	200 000

VOTE NR	CAPITAL ITEM DESCRIPTION	FUNDING	ORIGINAL BUDGET 2015/16	ORIGINAL BUDGET 2016/17	ORIGINAL BUDGET 2017/18
52	TECHNICAL SERVICES : WATER				
	Water Tanker	External Loan Financing		R 1 700 000	) R -
5 052 021 1	Standy Generators (Cookhouse / Orange-Fish WTW	Municipal own Funds	R 30 000	R -	R -
	Water Safety plan / Risk Abatement Plan & Borehole				
5 052 022 1	Management Plan	Municipal own Funds	R 300 000	R 300 000	R 300 000
	Electric Fence - Bestershoek WTW	Municipal own Funds		R 400 000	R -
	Backwash pumps X 2 (Standby)	Municipal own Funds	R -	R 300 000	R 300 000
	Chlorine Scales X 3 WTW	Municipal own Funds		R 100 000	R -
	BA Set X 3	Municipal own Funds		R 150 000	R -
	Buildings (Storerooms) treatment works	Municipal own Funds		R 210 000	R -
5 052 023 1	Backwash System X 3 (WTW)	Municipal own Funds	R 250 000	R 250 000	R 250 000
5 052 024 1	Vehicle - LDV Raised Body	External Loan Financing	R 250 000	R -	R -
	Chlorinators	Municipal own Funds		R -	R 100 000
	High Pressure Cleaners x 3	Municipal own Funds		R -	R 50 000
	Jar testers X 2	Municipal own Funds		R -	R 50 000
5 052 025 1	Community Water Supply project - Pearston	DWA Grant Funding	R 2880000	R -	R -
			R 3710000	R 3 410 000	R 1050000
53	TECHNICAL SERVICES : SEWERAGE / SANITATION				
5 053 020 1	Vehicle - LDV Raised Body	External Loan	R 250 000	R -	R -
			R 250 000	R -	R -
54	TECHNICAL SERVICES : BUILDINGS				
5 054 021 1	Pearston Tea Room	Municipal own Funds	R 450 000	R 100 000	R -
5 054 022 1	New Cookhouse Showers / toilets	Municipal own Funds	R 45 000	R -	R -
	Electronic Building Plans System	Municipal own Funds	R -	R 200 000	R 300 000
	Building Plan Digital Programme Management Software	Municipal own Funds		R -	R 550 000
5 054 023 1	Municipal Advertising Signboards for all 3 towns	Municipal own Funds	R 50 000	R 50 000	
	purchase 5 Temporal housing structures	Municipal own Funds	R -	R 120 000	R 180 000
	Cadastral Plans for all 3 towns	Municipal own Funds		R 50 000	) R -
	Construction of new offices for technical services staff	Municipal own Funds		R -	R 500 000
	Two (2) New Roller Doors for Workshop	Municipal own Funds		R -	R 80 000
5 054 008 1	Air conditioners	Municipal own Funds	R 100 000	R 50 000	R 50 000
		·	R 645 000		
55	TECHNICAL SERVICES : PUBLIC WORKS				
5 055 002 1	Equipment / Generator	Municipal own Funds	R 15 000	R -	- R -
5 055 020 1	Stormwater Improvement - Norwich Taxi Rank to vlei	Municipal own Funds	R 450 000	R -	- R -
	Spray machine / Slurry Seal	Municipal own Funds		R -	R 120 000
			R 465 000		R 120 000

VOTE NR	CAPITAL ITEM DESCRIPTION	FUNDING	ORIGINAL BUDGET 2015/16			ORIGINAL BUDGET 2016/17		ORIGINAL BUDGET 2017/18
56	TECHNICAL SERVICES : MUNICIPAL INFRASTRUCTURE GRANT (I							
	Upgrade Sewer Plant: Cookhouse	MIG Grant			R	1 650 550	R	7 485 400
5 056 030 1	Sport Facilities - Pearston	MIG Grant	R	2 000 000	R	5 000 000		
5 056 025 1	Sport Facilities - Cookhouse	MIG Grant	R	2 000 000	R	1 000 000		
	Sport Facilities - Somerset East	MIG Grant						
5 056 003 1	Somerset East WWTW loan repayment	MIG Grant	R	4 282 900	R	4 000 000	R	4 717 100
	Upgrade Gravel Roads	MIG Grant	R	-	R	2 000 000	R	2 000 000
	Funds spent in advance in 2014/15	MIG Grant	R	5 000 000				
			R	13 282 900	R	13 650 550	R	14 202 500
57	TECHNICAL SERVICES : WORKSHOP							
5 057 003 1	Bakkie x 1 LDV		R	200 000				
			R	200 000	R	_	R	-
62	COMMUNITY, SAFETY & SOCIAL SERVICES : REFUSE		1					
	Waste Management	Municipal own Funds	R	_	R	100 000	R	100 000
5 062 022 1	Settle Lease Vehicle - Hino 12-215 4x2 Tipper - FDJ940EC	Municipal own Funds	R	100 000				
5 062 023 1	Settle Lease Vehicle - Hino 12-215 4x2 Tipper - FDJ948EC	Municipal own Funds	R	120 000				
5 062 024 1	Settle Lease Vehicle - Nissan UD 40L - FDY685EC	Municipal own Funds	R	110 000				
5 062 025 1	Settle Lease Vehicle - Nissan UD 40L - FDY686EC	Municipal own Funds	R	110 000				
	Fencing of Cookhouse Landfill Site	Municipal own Funds	R	-	R	350 000		
5 062 026 1	Bakkie 4 X 4	Municipal own Funds	R	310 000				
	Skidsteer Machine	Municipal own Funds	R	-	R	350 000		
	Bulldozer / Compactor - landfill Site	External Loan			R	3 000 000		
			R	750 000	R	3 800 000	R	100 000
63	COMMUNITY, SAFETY & SOCIAL SERVICES: COMMONAGE							
	Fencing	Municipal own Funds	R	-	R	100 000	R	100 000
5 063 020 1	New Pounds	Municipal own Funds	R	800 000	R	-	R	-
			R	800 000	R	100 000	R	100 000
64	COMMUNITY, SAFETY & SOCIAL SERVICES: DISASTER MANAG	EMENT & FIRE						
5 064 001 1	Office furniture / equipment for New Fire station	Municipal own Funds	R	80 000	R	-	R	-
	New Fire Vehicle for lifesaving equipment	Municipal own Funds			R	350 000		
			R	80 000	R	350 000	R	-

**BLUE CRANE ROUTE MUNICIPALITY - EC 102** CAPITAL EXPENDITURE BUDGET: 2015/16 TO 2017/18 ORIGINAL ORIGINAL ORIGINAL FUNDING BUDGET BUDGET BUDGET **VOTE NR** CAPITAL ITEM DESCRIPTION 2015/16 2016/17 2017/18 66 COMMUNITY, SAFETY & SOCIAL SERVICES: TRAFFIC 5 066 006 1 Office furniture/equipment Municipal own Funds R 50 000 50 000 5.066.020.1 New Bakkie for Roadmarking Municipal own Funds 150 000 R 5 066 010 1 Traffic Building - Extension Municipal own Funds R 200 000 R 400 000 R 50 000 R 70 COMMUNITY, SAFETY & SOCIAL SERVICES : CEMETERY Municipal own Funds 600 000 Tractor for cutting grass R Wall fencing of Cemeteries (Nelsig/Khanyiso/New Aeroville R 300 000 150 000 **Greening Project** Municipal own Funds R 150 000 Parks and Open Space Equipment Municipal own Funds R 50 000 5 070 006 1 **New Aeroville Cemetery** Municipal own Funds 500 000 500 000 R R 1 100 000 R 150 000 74 CORPORATE SERVICES: ADMINISTRATION 5 074 020 1 Vehicle - Double Cab External loan R 300 000 100 000 R 100 000 5 074 021 1 Community Halls Equipment Municipal own Funds R 100 000 R 5 074 022 1 **Upgrading of Council Chambers** Municipal own Funds 300 000 R GIS / Maps Municipal own Funds 80 000 Committee Clerk Recording Equipment Municipal own Funds R 50 000 100 000 Archiving & Registry Operating System R 5 074 013 1 Computers/Office furniture Municipal own Funds 50 000 50 000 50 000 R 750 000 150 000 R R 380 000 R GRAND TOTAL OF CAPITAL BUDGETED EXPENDITURE 19 082 500 R 25 342 900 R 26 046 550 R ORIGINAL ORIGINAL ORIGINAL BUDGET BUDGET BUDGET 2015/16 2016/17 2017/18 SUMMARY OF CAPITAL FUNDING 16 162 900 R 13 650 550 14 202 500 Municipal own Funding from surplus funds R 5 880 000 7 096 000 R 4 880 000 District Municipality 3 300 000 R 5 300 000 External Loan Financing R 25 342 900 26 046 550 19 082 500 R Municipal own funds by directorate Accounting Officer R 910 000 R 1 000 000 500 000 Finance R 280 000 R 700 000 R 850 000 Technical Services R 2 170 000 R 3 216 000 R 3 030 000 Community Services R 2 070 000 R 1 800 000 R 350 000 **Corporate Services** R 450 000 R 380 000 R 150 000 R 5 880 000 R 7 096 000 R 4 880 000

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Signed off by:	Approved by:
THABISO KLAAS	Ms. N.M SCOTT
Municipal Manager	Mayor/Speaker
DATE	DATE